

## APPENDIX 5 - RISK REGISTER

Risk Score: Impact Score: 1=insignificant; 2=minor ;3=moderate; 4=major; 5=catastrophic      Probability Score: 1=Rare;2=Unlikely;3=Possible'4=Likely'5=Almost Certain

| No           | Risk description link to corporate obj.  | Gross risk |        | Cause of risk  | Mitigation  | Net risk |        | Further Management of Risk Transfer/Accept/Reduce/Avoid   |  | Monitoring Effectiveness |        |        |        | Control Risk |   |
|--------------|--|------------|--------|--|---|----------|--------|---|--|--------------------------|--------|--------|--------|--------------|---|
|              |  | I          | P      |  |   | I        | P      |   |  | Q                        | Q      | Q      | Q      | I            | P |
| 1.<br><br>97 | Tenants scrutiny panel not established by April 2013.<br><br>(Strong and Active Communities) | 3          | 3      | Action plan not implemented robustly.                        | Key dates booked with TPAS to take forward task group. Task group selected by December. Staff member in Housing with specific remit to ensure programme is implemented. | 2        | 2      | Action plan reviewed regularly: Head of Housing/Housing Board                                   | Tenants Housing Scrutiny Panel set up for April 2013   | Q<br>1                   | Q<br>2 | Q<br>3 | Q<br>4 | I            | P |
| 2.           | Limited number of tenants respond to getting more involved.<br>(Strong and Active            | I<br>4     | P<br>3 | Range of methods for engagement not implemented effectively. | Ensure range of tools used for engagement and build up database.  | I<br>3   | P<br>2 | Publicise outcomes of tenants involvement regularly to promote and encourage more tenants to be | Database of tenants/leaseholders numbers to be regularly reported on website and to Housing Board. |                          |        |        |        |              |   |

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|----|---|---|---|---|--|---|---|--|---|--|--|--|--|--|--|
|    | Communities)  |   |   |   |  |   |   | involved:<br>C&N Manager   |   |  |  |  |  |  |  |
| 3. | Tenants Strategy not fully embraced by relevant OCC services and do not offer sufficient topics of interest for tenants. (Efficient and Effective Council). | 3 | 3 | OCC services not fully aware of regulatory background for greater tenants involvement | Ensure training for Heads of Service and key staff is implemented in Dec/Jan 2013. | 2 | 1 | Housing Board to develop and regularly review programme of service involvement with tenants: Head of Housing | Monitored through quarterly review of Hosuing Board |  |  |  |  |  |  |